



# THE LEGAL TEAM

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**GNR.1383 of 14 December 2018: Regulations relating to the Protection of Personal Information  
(Government Gazette No. 42110)**

**GENERAL NOTE:**

**These Regulations shall commence on 1 July, 2021 except reg. 4 which commences on 1 May 2021 and reg. 5 which commences 1 March 2021.**

DEPARTMENT OF JUSTICE AND CONSTITUTIONAL DEVELOPMENT

The Information Regulator has, under section 112 (2) of the Protection of Personal Information Act, 2013 (Act No. 4 of 2013), made the regulations in [the Schedule](#).

**12. Informing the parties of developments regarding investigation.**

(1) During the course of an investigation, the Regulator must within a reasonable time from the date of a decision being made or action being taken—

- (a) keep the complainant, the data subject (if not the complainant) and the responsible party informed of the developments of the investigation; and
- (b) inform the complainant, data subject (if not complainant) and the responsible party of the result of the investigation.

(2) The notifications contemplated in [sub-regulation \(1\)](#) must be served at the designated addresses of the complainant, the data subject and the responsible party advising—

- (a) on **Form 13** that an enforcement notice will not be issued in terms of section 94 (a) of the Act;
- (b) on **Form 14** that the complaint has been referred to the Enforcement Committee in terms of section 92 of the Act;
- (c) on **Form 15** that an enforcement notice has been served in terms of section 95 of the Act;
- (d) on **Form 16** that an enforcement notice had been cancelled or varied in terms of section 96 of the Act;
- (e) on **Form 17** that an appeal has been lodged against an enforcement notice for cancellation or variation of the notice in terms of section 97 of the Act;
- (f) on **Form 18** that an appeal against an enforcement notice has been allowed and that an enforcement notice has been substituted in terms of section 98 of the Act; or
- (g) on **Form 19** that an appeal has been dismissed in terms of section 98 of the Act.

(Date of commencement of reg. 12: 1 May 2021.)

